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PATENT  
Attorney Docket No.: 020366-077810US  
Client Ref. No.: 1778

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

On Nov. 4, 2004

TOWNSEND and TOWNSEND and CREW LLP

By: Julie Taylor Cough

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of:

CERAMI et al.

Application No.: 09/921,274

Filed: August 1, 2001

For: LINKING ORDER ENTRY  
PROCESS TO REALTIME NETWORK  
INVENTORIES AND CAPACITIES

Customer No.: 20350

Confirmation No. 5356

Examiner: Gregory G. Todd

Technology Center/Art Unit: 2157

AMENDMENT

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed August 4, 2004, please enter the following amendments and remarks:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 3 of this paper.

**Amendments to the Drawings** begin on page 9 of this paper and include both an attached replacement sheet and an annotated sheet showing changes.

**Remarks/Arguments** begin on page 10 of this paper.

An **Appendix** including amended drawing figures is attached following page 14 of this paper.